
Canceling and Preventing Accidental Alarms

One of the biggest concerns you might have regarding your security system, is causing an accidental alarm. Most accidental alarms occur when leaving the residence after arming the system, or, before disarming the system upon your return.

Canceling Accidental Alarms

There is a communicator delay (Dialer Delay) of 30 seconds programmed into this panel. The panel will delay 30 seconds before dialing the central monitoring station or a numeric pager to send reports. You can have your installer program this delay time between 0 - 254 seconds.

You have ___ seconds to cancel an accidental alarm.

To cancel an accidental alarm before the programmed dialer delay time expires, enter your access code.

Guidelines for Preventing Accidental Alarms

The following guidelines will go a long way toward preventing accidental alarms.

- Close doors and windows before you leave your house.
- Gather your belongings, so you can exit immediately after arming the system.
- Always enter and exit within the programmed delay times.
- Make sure you leave through a door that has a delay time set for it.
- Disarm your system immediately upon returning home.
- Be aware of the devices in your security system and learn how each one operates.
- If you have pets, ask your installer if you need pet lenses in your motion detectors.
- Check the location of your smoke detectors. Smoke detectors near bathrooms and kitchens can be tripped by steam and smoke from cooking.
- Take note of system beeps, voice announcements and indicator lights which indicate the current system status.

How to Use an Off-Site Phone

You may use an off-site phone to arm/disarm your panel, turn lights on and off, check system status, or conduct an audio session (ask your installer if you have this feature).

➤ How to gain access to the Control Panel:

1. Call the panel and let the phone ring twice then hang up.
2. Wait at least 10 seconds and call the panel again. You may wait up to 40 seconds before calling again.
3. The panel should answer on the first ring. You won't hear any prompt when the system answers.
4. Press the * button on your telephone and you will hear *system activated*.

At this point you may perform the actions listed in the following table of phone commands. CODE refers to the master and access codes programmed into your system.

Phone Commands

Panel Function	Phone Command
DISARM	* + CODE + 1
ARM Doors/Windows	* + CODE + 2
ARM Doors/Windows with No Entry Delay	* + CODE + 2 + 2
ARM Motions	* + CODE + 3
ARM Motions with Latchkey	* + CODE + 3 + 3
ARM Doors/Windows and Motions	* + CODE + 2 + 3

Phone Commands

Panel Function	Phone Command
ARM Doors/Windows with No Entry Delay and Motions with Latchkey	* + CODE + 2 + 2 + 3 + 3
Lights On/Off	* + CODE + 0
System Status	* + CODE + # + 1
AVM	* + CODE + 5 + X (X = a command from the Audio Verification Set, 1=Talk, 2=VOX, 3=Listen)
Hang Up	* + CODE + 9

If you are interactive with your panel and the panel hangs up on you, the system is calling in a report to the central monitoring station or a pager, due to an action made by you or someone at the security system site.

How to Use Your Touchpads

Touchpads are used to control the security system from any location within or near your home.

Remote Handheld Touchpad

Interfacing with the system using a Remote Handheld Touchpad is similar to using the panel.

System Status

Press **System Status** once to hear information about your system from the panel. See “Status Beeps”.

ARM Doors & Windows

Press **Arm Doors & Windows** button once to turn the security system protection on for all protected doors and windows.

Press twice to eliminate the pre-programmed entry delay.

ARM Motion Sensors

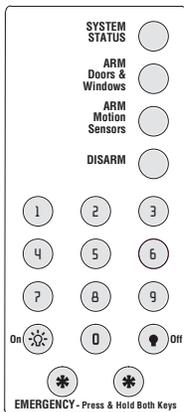
Press **Arm Motion Sensors** button once to turn protection on for all Motion Sensors. Use when no one is home. This is usually used in combination with ARM Doors & Windows. Press twice to activate the Latchkey feature.

Disarm

Press **Disarm** button once and enter your access code using the NUMERIC buttons to turn security protection off. To subdisarm the system, enter the master access code.

Subdisarm

Enter your master access code using the NUMERIC buttons while the system is disarmed. Panel will announce, *system disarmed*. The **Disarm** button on the panel will begin to blink.



Note
Depending upon how your dealer programmed your panel, you may be required to enter your access code to arm the system.